



## MPR INFORMATION KEY

### **DATA COMPLETENESS + ACCURACY**

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#### % MISSING FOR INDIVIDUAL FIELDS

Programs are evaluated on the percentage of missing, unknown, refused, and invalid data for all required universal data elements. High percentages of missing data result in less meaningful data.

$$\% \text{ Missing for Individual Fields} = \frac{\text{Total \# of Missing Data Fields/per Client}}{\text{Total \# of Clients Served (in a given month)}}$$

Programs should strive to have less than 5% total missing data in all fields. Responses such as "don't know," "unknown," "refused," all 9's, and invalid responses (such as 4 digit zip codes) are all considered missing data. Clients may be reluctant to answer some questions upon admission; however, staff should review missing intake and discharge data regularly and fill in responses whenever possible.

#### DATA COMPLETENESS

$$\text{Data Completeness} = \frac{\text{Sum of Total Percentages of all Missing Elements}}{13 \text{ Universal Data Elements}}$$

### **DATA TIMELINESS**

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Programs are asked to enter all data within 10 days to ensure the timeliness and accuracy of all information. The longer staff wait to enter data the more possibilities there are for data to be missing or to contain errors. Users are also expected to log into HMIS at least monthly to keep their account active and to check for announcements.

### **HOMELESS BEDS/UNITS CAPACITY**

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#### AVERAGE LENGTH OF STAY (LoS)

$$\text{Average Length of Stay (For Program)} = \frac{\text{Total \# of Days in Program For All Clients Served (per month)}}{\text{Total \# of Clients Served (in a given month)}}$$

#### PROGRAM UTILIZATION

Program Utilization is measured to determine whether programs are operating at or below capacity. Utilization is measured against the total number of units/beds reported in HMIS.

$$\text{Bed Utilization Rate} = \frac{\text{\# of Clients served on a monthly PIT}}{\text{Capacity}} \times 100$$

## PROGRAM PERFORMANCE MEASURES AT DISCHARGE

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Many different measures can be used to examine the success of a program. At MUTEH our goal is to reduce homelessness by moving people into affordable, permanent housing, and ensure that they have the income and resources to maintain housing. To that end, we have chosen to evaluate programs on the percentage of clients who are discharged into permanent housing, and the percentage of clients who increased their income during their stay. Performance is measured only for clients who were discharged during the AHAR Reporting Period.

$$\text{Destination of Discharge Percentages} = \frac{\text{Total Clients for a Discharge Field}}{\text{Total \# of Discharged Clients (in a given month)}}$$

## CALCULATING OVERALL PROGRAM GRADE

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Your grade is based on the two scoring criteria: Data Completeness and Program Utilization. To increase your score in the future, have your agency improve the data completion and utilization (both criteria for AHAR submission).

$$\text{Overall Program Grade} = \frac{(\text{Missing Field Rate} - 100) + \text{Utilization Percentage}}{2}$$

SCORING KEY	GRADE
100 - 95	A
94 - 85	B
84 - 75	C
74 - 70	D
69 & Below	F

## FOR A MORE GRAPHIC DISPLAY OF THE MPR FORMULA:

<http://storage.cloversites.com/mississippiunitedtoendhomelessness/documents/MPR%20Formula%20InfoGraphic.pdf>

## QUESTIONS ABOUT YOUR MPR? CONTACT US!

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